

CLIENT FEEDBACK PROGRAM Philippine Embassy, Brasilia

To all our 'Kababayans' and other Clients who recently availed of any consular services of the Embassy (i.e. authentication of documents, Philippine passports and visa applications, travel documents, etc.), you may wish to comment, suggest or put into record any complaint/s of the kind of services rendered to you by a particular Embassy personnel, please accomplish the FEEDBACK FORM found below and submit online.

We Value Your Feedback				
Philippine Embassy, Brasilia				
In order to improve our Passport, Visa and Authentication Services and others, please answer this short survey.				
Place a checkmark (✓) in the appropriate box.				
	Excellent	Good	Fair	Poor
FACILITIES				
STAFF				
Courtesy				
Efficiency				
PROCESSING				
Speed				
COMMENTS: (English/Tagalog) to improve our services.				
<hr/>				
(OPTIONAL)				
Name:				
Address:				
Contact Number:		Email Address:		
Date:		Signature:		

If you wish to submit in person any comment, suggestions and complaints, it could be done through the following:

1. Accomplish the Client Survey/ Feedback Form which is available anytime at the Consular Section and put in the drop box located at the main lobby of the Chancery building of the Embassy.
2. Proceed to the Public Assistance and Complaints Desk (PACD)
3. Call us at (5561) 32248694/3223-5143
Email us at brasilia.pe@dfa.gov.ph/ brasiliape@brturbo.com.br
Write us addressed to:

The Philippine Ambassador
Embassy of the Philippines
SEN01- Asa Norte, Brasilia D.F.
CEP: 70800-910
Brazil

Thank you.